



Hello! Welcome to Sizmek.

Sizmek fuels digital advertising campaigns for advertisers and agencies around the world with the most cutting-edge technology to engage audiences across any screen. For the last 15 years, Sizmek has proudly pioneered industry firsts in digital, including rich media, video and online targeted advertising across channels.

Where in the world are we?

Global is our heritage. We have focused on building our digital footprint since day one. Not with massive call centers thousands of miles away, but by investing in people in the market. And it's all to help marketers extend beyond borders.

Sizmek has offices in over 70 countries, and a worldwide network of nearly 900 employees, every one of them dedicated, and sipping coffee somewhere in the world right now.

What are we looking for?

We are looking for a **Global Support Engineer** who will be a web guru, a product expert and a master of solutions, working in an International team that is part of the Global Support team of Sizmek. This position requires proficient understanding and knowledge of the Sizmek products, the web technologies they are based on as well as the digital advertising industry which we operate in.

The Technical Support Engineer will be required to

- Provide tech-oriented support to internal clients, including customized creative solutions.
- Be a knowledge source for internal clients in the various offices of the company (Sales, Account Management).
- Liaise between R&D (technical knowledge base) and client-facing departments.
- Manage the product knowledge base.
- Help and support internal trainings on the product.
- Guide and help other team members through their work.
- Other support related tasks as assigned.

What will you need to succeed?

- Conversational and written fluency in English is a prerequisite.
- Experience in web development and internet technologies, including JavaScript (high level), browsers, and an understanding of the DOM.



- Must be solution-oriented and possess strong critical thinking skills.
- Ability to multi-task on short term projects and manage time effectively.
- Excellent communication and relationship skills; able to professionally communicate technical information to people of varying technical knowledge.
- Equally effective working cooperatively on a team and independently.

Please submit your CV (and optionally cover letter) in English to: serbiajobs@sizmek.com

Only short listed candidates will be contacted.